

To all Customers using
**Dräger Filter Bayonet Pad Series
for the X-plore Mask**

November 2023

Dear [Valued Draeger Customer],

Draeger's quality monitoring and quality assurance processes have identified a small number Draeger particle filters (pad filter series) of the batches listed below could not fully achieve the required particle filtration performance.

The reason for this deviation is that the size of the filters concerned are a few millimeters too small to fit with the specified sealing requirement into the filter holder.

The reduced filter performance of the respiratory protection filters can result in more particles being inhaled than expected. Since the user will not notice any change in particle filtration performance, an increased inhalation of particles is possible.

Depending on the duration of use and the type of hazardous substance environments the mask is used in, this could lead to increased health risks.

The following article numbers & batches listed below may be affected by this issue:

Article number	Name	Batch
6738020	Particle filter Pad N95	VRSC-F529; VRRJ-F015; VRRF-F003; VRPJ-F014; VRPB-F008; VRPF-F029; VRPK-F004
6738021	Particle filter Pad R95	VRRJ-F015; VRPA-F014; VRPA-F026; VRPF-F016

ACTIONS TO TAKE:

If you have any of the affected filters, please take them out of service immediately as it is essential that you **stop using** any of the Draeger pad filters listed above in real-life operations and remove any of these filters from you inventory. Please contact our Customer Success team to arrange for a free replacement of the original filter(s), and/or other compatible filter(s).

Draeger contact information is below. As an option you can use other Draeger compatible filters such our **Pure filters**

Recommended Suggestions:

- Pure P100 Pancake Filter (6738350)
- Pure P100 Odor, Pancake Filter (6738392)

* If the product application requires this for use as a pre-filter (on top of the cartridge), also include Pure Adaptor (6738356).

We also ask that you complete and return the attached Customer Reply form. Please also note that if you do have affected product, we ask that you dispose of it locally and confirm to us that it has been disposed of.

<p>For our Customer Success Team:</p> <p>US-Safety@draeger.com</p>
<p>For our Technical Support Team:</p> <p>Ts-Us-Na@draeger.com</p>
<p>1-800-437-2437</p> <p><i>(listen carefully to Menu Options)</i></p>

We apologize for any inconvenience that this measure may cause, and we thank you for your cooperation in this matter, as the safety of all users of our products is of paramount importance.

For any questions regarding this notice, contact me at the following number: **832-954-3735**

Respectfully,

William Stegman
Quality Manager, Draeger, Inc.
DIHouston.Quality@draeger.com

Attachments:
List of affected devices



Dräger Bayonet Pad Series Filters for X-plore Mask Response Form

Please e-mail this form to:

D R Ä G E R	To:	Draeger, Inc.
	Department:	Quality
	Dräger Representative	William Stegman
	Phone:	832-954-3735
	E-mail:	dihouston.quality@draeger.com

Re: Dräger Bayonet Pad Series Filters
– Possible Reduced Filter Efficiency; [Stop Use and Disposal](#)

(Please complete)

Customer Name: _____

Phone: _____

Fax: _____

E-mail: _____

Address: _____

Address 2: _____

City: _____

State _____

Zip _____

We have received the November 2023 Safety Notice related to the Dräger Bayonet Pad Series Filters

We currently do not have any of the affected product

We have removed affected product and have scrapped them locally and will contact Draeger Customer Success to arrange for replacements.

Quantity of 6738020 Particle Filter Pad N95 Scrapped _____

Quantity of 6738021 Particle Filter Pad R95 Scrapped _____

(Please complete and sign)

Title/position: _____

Name: _____

(Please print in capitals)

Signature: _____

Date: _____