

# TotalCare Full-Service Package

TotalCare is our comprehensive maintenance package covering the entire service for your devices including all repairs, preventive maintenance, and inspections. Increasing uptime of your Dräger devices together with high budget security.



## ★ Benefits

- Budget security and full coverage of maintenance expenditures due to fixed costs for all-round service
- Dräger Service monitors individual device inspection and preventive maintenance intervals for reliable compliance with legal deadlines
- Timely planning and clustering of maintenance visits to reduce your administrative efforts and device downtimes
- Stable costs ensured thanks to fixed annual premiums
- Easily accessible and transparent device test history due to seamless service documentation
- Our contractual customers are priority—quick support and fast reaction time in case of emergencies
- Regular service with original spare parts gives you high operational readiness of your technical equipment

## ✓ Standard package includes

- Individual coordination of necessary service visits
- Inspection according to manufacturer specifications
- Preventive maintenance labour
- Original preventive maintenance parts
- Diagnosis & repair labour
- Original spare parts
- Calibration
- Software updates
- Technical support hotline
- Documentation of performed services
- Travel expenses  
(separate fees possible for remote locations)

## ✗ Standard package does not include

- Repair required due to equipment misuse, neglect or damage
- Software upgrades

## + Available upgrade options

- Service during extended business hours
- Customised technical reports

## 📍 Service location

Professional and competent manufacturer service directly on-site or in one of our workshops.

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