



## System Service

Integrated patient monitoring and/or IT solutions

Dräger System Service helps you to implement integrated patient monitoring and/or IT solutions. It ensures that all therapy-related patient information is available where you need it – complete and comprehensive thanks to seamless data processing.

## Basic Information

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### Benefits

- The comprehensive project support ensures that all timelines, quality standards and budgetary requirements are met.
- Individual system architecture ensures implementation of specific needs and optimal process support.
- The seamless integration with hospital IT systems and the minimisation of interfaces prevent data losses.
- Our high quality standards assure conformity with all hospital-relevant standards and norms.
- Ongoing training and the exchange of interdisciplinary experience between Dräger experts ensure the use of cutting-edge technology.

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### Project management

- Planning, controlling and documentation
- Individual adjustments
- Installation
- Implementation
- Commissioning
- Updates/upgrades

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### Support

- Fault repair, problem and change management
- Maintenance/remote maintenance

## Basic Information

- Data protection and data security
- Workflow support
- Operator models

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### Consulting

- Risk management
- Feasibility studies
- Process consulting
- Safety management
- IT infrastructure analyses

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### Application management

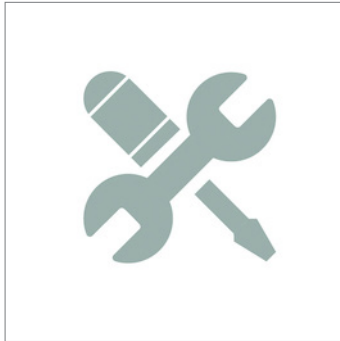
- User support
- Operator models
- Training courses
- Configuration individualisation
- Licence and option management

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### System manufacture

- Interface adjustments and connectivity
- System scaling
- System architecture

## Related Offerings

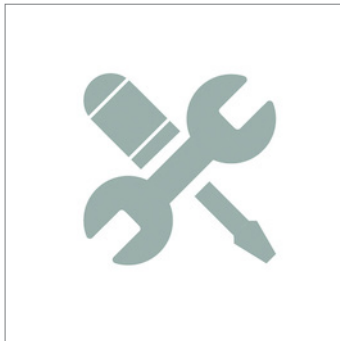


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### Remote Service

With remote service, problems can be detected and analysed quickly – even at remote locations. This gives medical systems optimal availability. Status reports help to both manage devices better and to implement improvements continuously through the use of data.

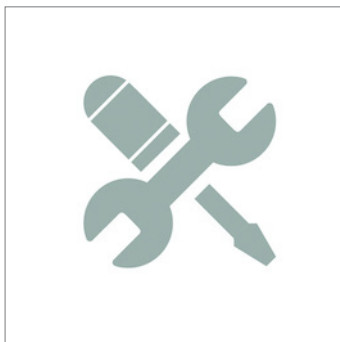


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### ExtendedCare

Coverage beyond the standard warranty period. Depending on your needs, you can purchase a warranty extension of up to four years. This provides relief to your service budget by covering all of the costs in case of unplanned repairs.

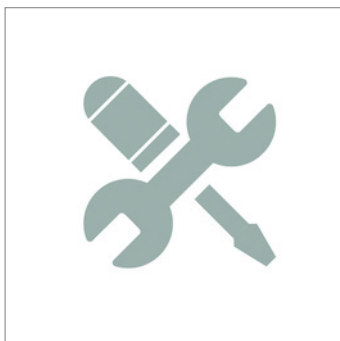


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### InspectionCare

On the safe side of legal regulations: We offer you fixed inspection costs and ensure the secure operation of your devices. Professional inspections are always carried out according to manufacturer specifications – on time and by qualified personnel.



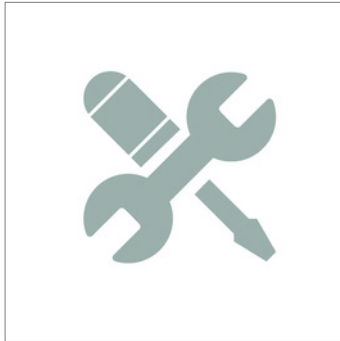
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### PreventiveCare

Avoid unexpected failures in advance: After all, it's better to prevent an emergency than to find yourself ill-prepared. The inspection of a device at predefined intervals includes a performance test as per the maintenance plan, the preventive replacement of parts and a service report.

## Related Offerings



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### TotalCare

The comprehensive service package for your medical devices: Besides documentation, prevention, and function tests, we offer error analysis and quick and efficient correction – all-round security for your devices and budget.



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### Dräger original accessories and consumables

When it comes to the right accessories, each part can make a difference. Choose Dräger Originals and get genuine Dräger quality. We develop and produce a various range of disposable accessories and consumables, which are designed and manufactured with the same high quality standards as our reusable accessories. Benefit from our accessories that make your Dräger components a clever solution. Use Dräger original accessories with its portfolio of over 15,000 accessories to improve your workflows.

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