



Draeger Mobile Patient Watch Service Description

Your access to patient information anytime, anywhere. With Mobile Patient Watch, you receive location-independent access to clinical patient information on mobile devices, tablets or desktop PCs. Customise the application to your care area's needs and perform supervision and remote consultancy based on the near real-time data from Infinity Dräger patient monitors, ventilators and anaesthesia devices.

1 Scope of services

The services offered by Mobile Patient Watch (MPW) are enabled by several software components, all governed by the same license conditions. Your license agreement is based on these terms and the specific parameters of your order. Unlike a purchase, you receive your MPW license for a limited period as a software rental ("subscription"). If MPW is not acquired as a pre-paid package for three or five years, the subscription will be extended by one year at a time, unless the contract is terminated beforehand.

Software service and support, as well as updates and upgrades, are included in all packages.

The following component is the core of the MPW Pro license

- Mobile Patient Watch application**
 Displays clinical patient information in a browser or as a progressive web app on computers, tablets, and smartphones

In addition, the following components and services are part of the MPW license:

- Updates & Upgrades**
 The license fee of Mobile Patient Watch includes the standard remote maintenance of the included tools as well as all updates & upgrades.

 Customers are informed of available software updates by the local Dräger organization. These are installed as quickly as possible by Dräger via remote access.
- Support & service activities**
 Dräger support is available to resolve technical problems. If issues are related to Mobile Patient Watch itself, service is included in your subscription.

 The software is kept operational throughout the subscription period, including bug fixes and necessary updates. Adaptations to the licensee's IT environment are not included.

Service and maintenance activities such as troubleshooting included tools, restarting services, or rectifying configuration errors are included in the license fee, provided they can be performed remotely.

Since all included tools are software-based, no regular maintenance is required.

If an activity cannot be performed remotely by Dräger, by Dräger, the services will be invoiced separately.

Customers must ensure remote access is not blocked by firewalls or similar means. The MPW license is managed via an entitlement management tool. While offline license activation is possible, a connection to the license server is required for automatic validity period extensions or software changes. Manual adjustments due to lack of connection do incur additional charges.

Local service activity hours and response times, as well as information on available additional chargeable services (e.g., installation, consulting, on-site services), will be provided by your local Dräger company if not specified in the contract documents.

- Infinity Gateway (WinAccess API)**
 Collects data from the Infinity network and forwards it to the Clinical Information Access Service. The included Infinity Gateway is exclusively intended and activated for this purpose. Up to four Infinity Gateways may be required per MPW installation, depending on the number of connected beds (maximum 64 beds per Infinity Gateway). The license for the Infinity Gateway is valid only as long as the Mobile Patient Watch license is active and terminates automatically after expiry.

The following components and services are not part of MPW itself, but are required for the full scope of services:

- Clinical Information Access Service**
 A web server component that processes patient data (e.g., from the Infinity Gateway) and displays it to users in different

applications such as Mobile Patient Watch or Mobile Patient Watch Pro. The Clinical Information Access Service has no functional use as a stand-alone service and relies on the interaction with displaying applications (e.g. MPW) subject to separate license.

- **Hardware & IT infrastructure**

For the operation of MPW Pro, a server infrastructure is required for each software component in accordance with the system requirements. A network infrastructure and mobile, tablet and/or desktop end devices for displaying the data are also required. All systems should be kept up to date with the latest software, which is the responsibility of the customer. In case mobile devices are used a mobile device management is recommended. The system requirements can be found in the administration instructions.

- **Connectivity Package**

This component enables service activities to be carried out remotely and is therefore the prerequisite for all updates, upgrades and support activities.

- **Installing the system**

The initial installation of the system is provided separately by Dräger.

- **Certificate management**

- After installation, certificates are required on the displaying devices for the system's encrypted communication. The licensee is responsible for the certificates. The period of validity is determined by the licensee and the replacement of the certificates after expiry is not included in the license.

- **User management**

MPW enables user administration. User accounts must be created and managed by the operator. If an Active Directory is used for this purpose, access to this database must already be possible during the installation of MPW.

2 Range of functions

Mobile Patient Watch is software that displays clinical information from a patient workplace in a healthcare facility on a remote device.

Note: The software must not be used as an active patient monitor.

The software supports the user in their work as a training officer or clinical advisor. It is a browser-based application that can be accessed from a mobile device, tablet or desktop PC. Mobile Patient Watch

The application can only be accessed within the respective hospital network. If access from outside the hospital network is desired, the operator is obliged to encrypt this connection and protect it against attacks, for example by using a VPN connection.

Networked devices display curves, vital signs and trends of all patients in your care areas. Ventilation parameter settings are also available via Mobile Patient Watch. The settings of the therapy devices can only be displayed within the application and cannot be changed. The patient's name, gender, date of birth and assigned identification number and the ideal body weight are available patient information. The following display options are available:

- **Multi-patient view:** Provides a flexible overview over a care area or an individual selected patient set including selected parameters for those patients
- **Monitoring view:** displays the curves, parameters and mini-trends of a patient monitor for a selected patient.
- **Anesthesia view:** displays inspiratory and expiratory anesthesia gas values and ventilation curves, parameters, settings and minitrends for a selected OR patient.
- **Ventilation view:** displays ventilation curves, parameters, settings and minitrends for a selected intensive care patient.
- **Numeric view:** displays an aggregated view of the parameters of a networked patient monitor and additionally either a ventilator or an anesthesia machine.

- **Tabular trend view:** displays the trend values of the recorded vital signs and parameters at regular intervals for a selected patient.
- **All ECG view:** shows all available ECG leads per patient.

Each user can access one or more treatment areas that are configured for them. In addition, the display of treatment areas can be restricted by the user configuration of MPW. Treatment areas to which no devices are assigned or whose devices do not send data to MPW do not appear in the treatment area list. At least one connected compatible patient monitor is always required to make a patient visible. A connected compatible therapy device expands the information available for the patient. However, the therapy device is neither absolutely necessary nor sufficient on its own to make a patient visible in MPW. In addition, MPW only shows the parameters that are provided by source devices via the network.

The maximum number of visible patients and concurrent users depends on the type and quantity of active licenses.

The speed of transmission between the source devices and the display on MPW can be influenced and delayed by various factors such as the local network or the computing speed of the hardware. A near-real-time transmission is the standard operating speed.

During installation of MPW the system administrator can choose between certain **configuration options**. This configuration is standardized for a hospital-wide installation. For the monitoring view, the *main parameters* and *device parameters* to be displayed, including their sequence, can be configured on a customer-specific basis. For the ventilation view, the curves, numerical measurements and any device settings to be displayed can be configured on a customer-specific basis.

MPW provides **deep link** functionality, enabling direct access to the correct patient from third-party applications with patient or location context.

The following illustrations show possible views. The availability of the views depends on the connected devices.



Monitoring view



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Ventilation view

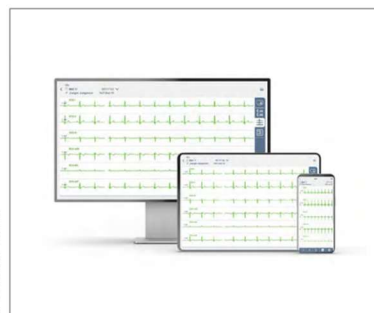


Anaesthesia view



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Numeric view



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All ECG view



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Tabular trend view



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Multi-patient view

The exact display contents depend on the configuration of MPW, the hardware used for the display and the data transferred from the source devices.

Further details on clinical use and installation as well as technical specifications can be found on the in the instructions for use and administration manual available on www.draeger.com/ifu .

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