



PreventiveCare Agreement

Specialised proactive maintenance programme

BASIC OVERVIEW

A proactive service program designed to keep your medical equipment at optimum performance and in full compliance with national and manufacturer technical standards.

PREVENTIVECARE BENEFITS:

- ✓ Routine maintenance visits in accordance with Dräger UK recommendations
- ✓ Routine checks and calibrations in accordance with manufacturer's test procedures
- ✓ Service kits as defined in manufacturer's test procedure
- ✓ Software updates, performed at the time of routine maintenance (where applicable)
- ✓ Access to loan equipment / service back up devices (subject to availability)

DOES NOT INCLUDE:

- ✗ Routinely changeable service parts as defined in manufacturer's test procedure
- ✗ Consumable items, including those with a defined life span
- ✗ Repair parts
- ✗ Engineer call-outs, including on-site time, travel and mileage during normal working hours*
- ✗ All software upgrades associated with functionality and hardware
- ✗ Where applicable; additional travel expenses, such as flights, ferries and hotels



SERVICE LOCATION

A Dräger engineer will come to you to complete all maintenance visits.

*Normal working hours (8.30am – 5pm Monday – Friday).
T&Cs apply. Contact us for further information.

Contact us

Mon – Thurs 8:30am – 5pm / Fri 8:30am – 4:30pm
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